



360 Community Management

10769 Woodside Avenue, Suite 210

Santee, Ca 92071

Phone: (619) 270-7360 Website: www.360hoa.com



Banc of California Homeowner Association Services

Smartstreet® Technology Platform Payment Options

360 Community Management is pleased that we can offer you the valuable services of Banc of California Homeowner Association Services, one of the industry's leading providers of banking and payment processing solutions for homeowners and associations.

Banc of California is a strong and stable full-service bank. Their proprietary Smartstreet® technology platform offers you a choice of convenient options to pay dues and assessments online, including:

- eCheck
- Credit Card

You have the option to pay your dues by sending the check; however, paying electronically gives you some advantages we think you'll appreciate:

- Free and easy to use
- No envelopes, stamps, or checks
- Saves time, it only takes a minute
- Secure – no threat of theft from mailboxes

eCheck Online Payment *or* Credit Card Online* Payment

**There is a 2.95% convenience fee and a \$5,000 maximum per transaction if you pay via a credit card.*

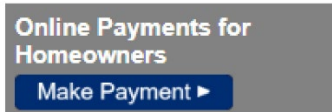
Pay as Registered User

How it works:

Set up recurring payments using E-Check, or set up a one-time payment using a Credit/Debit Card or E-Check

What to do:

1. Login to www.hoabankservices.com
2. Click on the blue 'Make Payment' button



3. On the right side of the webpage, click 'Create Account'
4. Enter **your** ASSOCIATION NAME and click 'Continue' *Example: If you live at "Grossmont Village" you would type "Grossmont Village"*
5. A Pop-up box will appear and ask 'Is this the correct Property?' Click 'Yes'
6. Enter your HOA account number. Enter only the number after the * (so for 501*575001, you would only enter the 575001). If unknown, please contact management.
7. Click 'Continue'
8. Fill in the personal information, ensure everything is correct, and click 'Continue'
9. Enter your Personal Information and email address. Click 'Continue'
10. Create a login ID. Click 'Continue'
11. Create a Password. Click 'Continue'
12. Follow the instructions for Enhanced Security Questions. Click 'Continue'
13. Select 'Make Payment' to make a single one-time payment, or 'Set Up Autopay' to create recurring monthly payments.
14. Follow the instructions/prompts on the screen

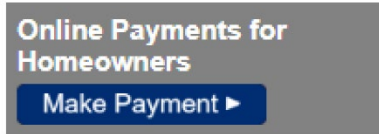
Pay as Guest

How it works:

Set up a one-time payment using a Credit/Debit Card or E-Check

What to do:

1. Log in to **www.hoabankservices.com**
2. Click on the blue 'Make Payment' button



3. On the right side of the webpage, click 'Make a One-Time Payment' button
4. Enter **your** Association Name and click 'Continue' (do NOT enter 360).
5. A Pop-up box will appear and ask 'Is this the correct Property?' Click 'Yes'
6. Enter the Homeowner's account number. Enter only the number after the * (so for 501*575001, you would only enter the 575001). If unknown, please contact management.
7. Click 'Continue' and follow the instructions on the screen

Mail Check to the Lockbox

How it works:

Mail a check **5 to 7 business days before your assessment due date.**

What to do:

1. Write a check payable to **your homeowners association**. The check should **NOT** be made out to 360 Community Management.
2. Mail the check to the address below:
 - Payee: Your Association Name
 - Address 1: C/O 360 Community Management
 - Address 2: P.O. Box 45472
 - City/State/Zip Code: San Francisco, CA 94145-0472

Important: Write your homeowner account number on your check as it appears on your statement.

Mail/Drop off Check to Management

How it works:

Mail or bring the check to 360 Community Management office. Note, payment must be received **on or before the 15th** in order to avoid any late fees.

What to do:

1. Write a check payable to **your homeowners association**. The check should **NOT** be payable to 360 Community Management.
2. Mail or bring the check to 10769 Woodside Ave, Suite 210, Santee, CA 92071

Important: Please write your homeowner account number on your check.

Your Bank's Online Bill Pay

How it works:

Set up your community association as a payee on your bank's online pay system. Please note that this option involves your bank sending a check. It is not done electronically, so payments must be set up to be sent out **at least 7 business days before your assessment due date.**

What to do:

1. Please complete your bill pay setup exactly as follows:
 - Payee: Your Association Name
 - Address 1: C/O 360 Community Management
 - Address 2: P.O. Box 45472
 - City/State/Zip Code: San Francisco, CA 94145-0472

Important: Reference your homeowner account number as it appears on your statement.

If you have any questions, please contact 360 Community Management at 619-270-7360.